

University of Minnesota Morris Digital Well

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Planning Committee

Campus Governance

4-20-2021

Planning minutes 04/20/2021

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Planning Committee Minutes

4/20/21

Committee Members: Mark Logan (Chair), James Wojtaszek, Bryan Herrmann (ex-officio), Bill Zimmerman (ex-officio), Stacey Aronson, Keni Zenner, Laura Thielke, Mark Collier, Satis Devkota, Mitchell Moris (student), Brianna Dokken (student), Erik Kjer (student) and Alison Campbell (secretary)

Absent: Erik and Stacey

Approve Minutes: next time

Guest(s): Josh Ruegg and Lindun Lai from Twin Cities IT

IT Governance Focus Group – Morris

- Partnership between campuses
- Understanding organizational goals to help maximize IT efforts and support institutional priorities
- Adapting to alternative instruction and reduced campus operations/remote work was a significant shift in Spring 2020 – VPN is the same throughout the system
 - Prepared
 - NGN – (N)ext (G)eneration (N)etwork. This was the major campus network architecture upgrade that occurred last summer
 - Canvas
 - Zoom
 - Bomgar
 - Lessons Learned and new challenges
 - New management practices
 - Flexible teams leaning in to support areas of high demand
 - Electronic workflow
 - Hardware support
- UMN Morris IT Strategic Focus
 - Classroom upgrades – Zoom/Mersive (manufacture of wireless presentation) – 10-12 zoom rooms planned for this year – used Tech fee, SHOT and individual divisions budgets
 - What will be the cumulative total be? Campus will have about 60 zoom rooms and leading the system – software is comparative across campus
 - Voice over Internet protocol (VoIP) – Telephone system replacement – portability of your phone number - can migrate to use personal mobile phones and/or computer
 - SMS – texting is on the road map
 - Phones in residence hall will not be ported
 - Upgrade office computers every 4 years - 60% of our machines are over 4 years old

- Planned Computer leasing model
 - Centralized management
 - Centralized purchasing (this year saved significant resources)
 - Budget savings (significant budget savings)
- WiFi expansion across campus
- Questions:
 - Regular 4 year replacement schedule – would be ideal to build a data backup process that is the same across campus – best way to not lose files is to save to centralized storage not localized storage – make all faculty and staff aware of the process
 - Make sure basic software is installed in the new classrooms – Adobe, video player etc.
- Your experience during remote - What worked and didn't work?
 - Are all voices being heard in the remote sense: positive - zoom gives people the option to join and feel included, negative - people multi-task so everyone is not always focused on the meeting they are in
 - Created 4 dozen hotspots to provide for remote support
 - Easier to meet with people who are not all in the same proximity
 - Is there data gathering to find out what platform students are on? – will look into it